



Secret Agent Style: Incident Response Essentials

In the realm of cyber defense, security secret agents serve as a crucial line of protection against password theft and information extraction. While they may appear as regular employees in financial firms, medical facilities, or YMCA, their exceptional vigilance and preparedness distinguish them. These agents remain ever watchful for signs of suspicious activity, such as phishing emails, fake links, unexplained ads, or suspicious phone calls. Despite intercepting just a few instances each month, their contribution to company security is invaluable. Equipped with knowledge of common attack types, these agents act as the reliable boots-on-the-ground division of their organization's cyber force, promptly reporting anomalies in their domain.



Cyber defense wants you! Follow these steps to join the ranks of unsung cyber heroes.

1

Know Your Playbook – Talk to your supervisor and find out where you should report security incidents. If there's no clear process, email support@intradatech.com



2

Stay Alert – Remember that cyber threats come in all shapes and sizes, from phishing links to advanced attacks.



3

Stay Calm – Calm heads will always prevail. Don't panic if you see something suspicious. Google it first, do your research, then report it.



4

Fill Your Toolbox – Learn how to check your computer for suspicious activity yourself. Open Programs and Features, then check it for any programs you don't recognize.



5

Expand Your Knowledge – Check out Intrada's Knowledge Base for more security articles and information or contact Intrada for an onsite or virtual training session.



When emails or links look suspicious or raise doubt, don't fret.

Contact Intrada Technologies to have your email checked.